Q: Where can I ask questions about the program?  
A: event-lead-mentorship@burningman.org

Q: How can we reach the mentorship team when in Black Rock City?  
A: You can go to the ARTery (6:15 and Esplanade) and find a member of the staff there and ask for Valkyrie (Muse). You can also find anyone with a BRC staff radio and ask them to go to the ARTery Channel and ask for Valkyrie (Muse). If no response, ask for Raspa on the “Everywhere” channel. We can then work out where to meet, as necessary.

Q: What should I do if I’m having trouble getting in contact with my BRC Peer Mentor?  
A: Email us and we’ll help you out. If you are already in Black Rock City, ask for Valkyrie (Muse) on the ARTery channel, or Raspa on the Everywhere channel on a staff radio.

Q: I need a BRC ticket and car pass.  
A: Everyone who requested a ticket and vehicle pass should have already received an initial email from Muse; further instructions on how/when to purchase tickets will be sent in July. If you did not receive an initial outreach email from Muse, email us ASAP. Tickets for Regional Event Peer Mentors are available for purchase if needed. However, we can only supply tickets to program participants. Please note that most of you will be required to pick up your tickets at Will Call.

Q: I need early access to Black Rock City before the gates open.  
A: We will supply a Work Access Pass (WAP) which allows early entry to everyone accepted into the program for Friday, August 25 so you can attend the kickoff meeting on Saturday, August 26. We can supply WAPs for dates before then only in cases where you are working with a team whose critical responsibilities happen pre-event (i.e., Placement, DPW and the Artery). Your WAPs will need to be printed at home and physically brought with you to BRC.

Q: Can my friend join me for the mentorship activities on playa?  
A: No, because we have to turn down a number of applicants for the program and it wouldn’t be fair to them if others skipped the process. We want it to be fair to all applicants.

Q: Will there be a welcome call to ask questions?  
A: Yes. Confirmed program participants will be invited to a Zoom video conference before Burning Man.

Q: When are we meeting as a group on the playa?  
A: Saturday, August 26 at 2 pm, then one week later on Friday, September 1 at Noon. We will update this FAQ document with the location(s) once confirmed. For those who cannot arrive for the Saturday kickoff meeting, Muse will be at The ARTery (located at 6:45 and Esplanade) on Monday from 2 pm to 3:30 pm to meet face-to-face and answer any questions.
Q: How do the peer-to-peer matches work?
A: We pair each Regional Event Lead with a team lead in BRC related to your current role and/or requested team. We make matches based upon what you want to learn and your own experience to share reciprocally. You may be paired with one or more Regional Event Leads together during your time in BRC. How your time together is structured is up to you, your peer mentor, and your responsibilities on the playa. In order to support the participation of diverse Regional Event groups, we aim to prioritize the participation of leads whose events are in strong need, new, emerging, and represent a range of sizes.

Q: How much time should I anticipate spending with my BRC Peer Mentor in BRC?
A: If your match’s responsibilities on playa are great, it can be as little as a few hours. Or it can be daily if that works for both of you. We want to give groups the flexibility to create a meaningful co-learning experience during times that work for them.

Q: Can I share what I learn in BRC with my co-leads at my Regional Event?
A: Yes! We urge each Regional Event Lead to report out takeaways to both their leadership groups and their communities, as well as to the program organizers. We want to learn from your experiences to create a stronger program and we want your time on playa to be of benefit to the official Regional Events you’re on playa to “represent.” That said, if the details of a particular situation are identified as confidential, please share the learning without sharing confidential details.

Q: Will my BRC Peer Mentor provide space in their camp for me?
A: This isn’t an expectation we set. You are welcome to ask them directly if needed, but otherwise please be as self-reliant as possible with your camping needs. You can also reach out to our team to see how we might be able to help. We realize some program participants will be coming from a great distance and may not have a support network. We are happy to give thought to how we might be helpful to those in need.

Q: How can I get the most out of this program?
A: Contact your match early and ask if there are before, during and after meetings or other learning opportunities you might participate in. Share your own experience and wisdom from your events, so learning can go two-ways. We know you have wisdom and experience to share also. : )

Q: Are there additional learning opportunities on other BRC teams?
A: Yes. A link to the document with 2023 opportunities will be posted here as soon as it is available. Training is open to all program participants on a first come first served basis.

Q: Is there a Facebook group for mentees and mentors?
A: Yes. You are welcome to join current participants and alumni in our Facebook Group.
Q: Can I eat in the commissary, perhaps together with my match and team?
A: Yes: Each Regional Event Lead will receive two undated meal pogs, one lunch and one dinner.